

SMS Messaging with MessageMedia

Audit4 integrates with MessageMedia to provide SMS Messaging services. If you already have a MessageMedia account and just need to create API Keys, login to the [MessageMedia Portal](#), then skip to section 3 of this document “**Creating API Credentials**”.

Create a new account

Creating a MessageMedia account is simple – register via the [Audit4 partner sign-up page](#) and follow the steps below. Please reach out to MessageMedia Sales - sales@messagemedia.com.au - if you run into any difficulties.

The process is as follows:

1. Sign-up

On the partner sign-up page, enter your details in the form on the right, create a password, and click **Get Started**:

audit4
SOFTWARE FOR SPECIALISTS

Audit4 integrates with MessageMedia allowing you to send patient appointment reminders to reduce your "Did-not-attend" rate with minimal effort. You can send adhoc SMS messages to patients (e.g. referral expiry, pathology result / pls ring alert) PLUS you can see whether an SMS message was delivered and also see SMS replies from patients.

Powered by
MessageMedia

Create an account

Once you've completed this form, you will be able to:

1. Register your details
2. Select SMS plan & set up payment
3. Create API credentials for software integration

First name
First name

Last name
Last name

Company
Company

Mobile number
+61

Email
Email

Password
Password

Use 8 or more characters with a mix of numbers and letters

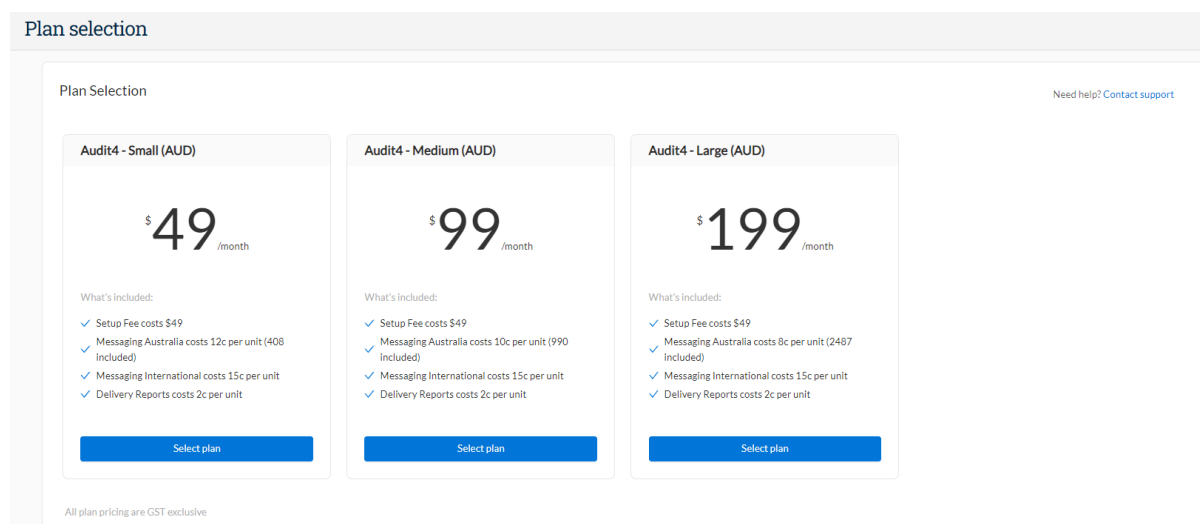
By proceeding to create your account and use MessageMedia, you are agreeing to our [Terms of Service](#) and [Privacy Policy](#).

You will then be sent a verification code to your mobile. Enter this into the portal to progress.

2. Plan Selection

Once your account has been created and verified, you will land in the web portal on the plan selection page. Select the plan which best suits your expected messaging volumes.

NOTE: The currency will automatically adjust depending on the mobile number you entered during registration (AUD is shown in the example below).



The screenshot shows a 'Plan selection' interface with three cards:

- Audit4 - Small (AUD):** \$49/month. Includes: Setup Fee costs \$49, Messaging Australia costs 12c per unit (408 Included), Messaging International costs 15c per unit, Delivery Reports costs 2c per unit.
- Audit4 - Medium (AUD):** \$99/month. Includes: Setup Fee costs \$49, Messaging Australia costs 10c per unit (990 Included), Messaging International costs 15c per unit, Delivery Reports costs 2c per unit.
- Audit4 - Large (AUD):** \$199/month. Includes: Setup Fee costs \$49, Messaging Australia costs 8c per unit (2487 Included), Messaging International costs 15c per unit, Delivery Reports costs 2c per unit.

Each card has a 'Select plan' button. A link for 'Need help? Contact support' is in the top right. A note at the bottom states 'All plan pricing are GST exclusive'.

Enter the required details at the **Plan Selection / Check Out** and click **Activate**.

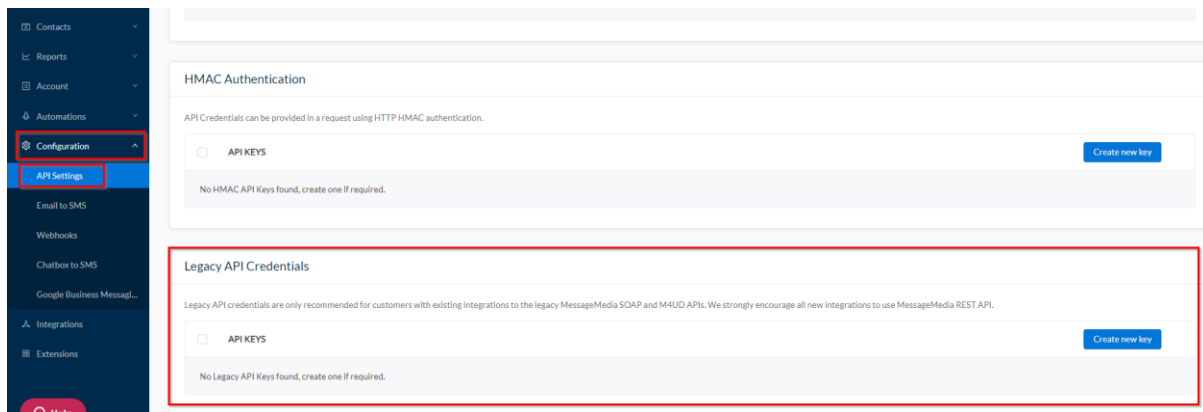
3. Creating API Credentials

Next you will need to create API credentials to connect Audit4 to the MessageMedia service.

- For Audit4 appointment reminders and ad hoc SMS messages via SMS Tasks, you will require **Legacy API credentials** as outlined in the next section.
- For ePrescribing, you will require **HMAC Authentication API Keys**. If you already have Appointments reminders or SMS Tasks configured in Audit4, you can skip the Legacy API Credentials section below - go to section **5. HMAC Authentication**.

4. Legacy API credentials - Appointments & SMS Tasks

Go to **Configuration**, then **API settings**, and scroll down to the section labelled **Legacy API Credentials** where you should click on **Create new key**:



When prompted enter a username and password and click on **Create Key**:

Create Legacy API Credentials
✕

Username

At least 5 characters

Password

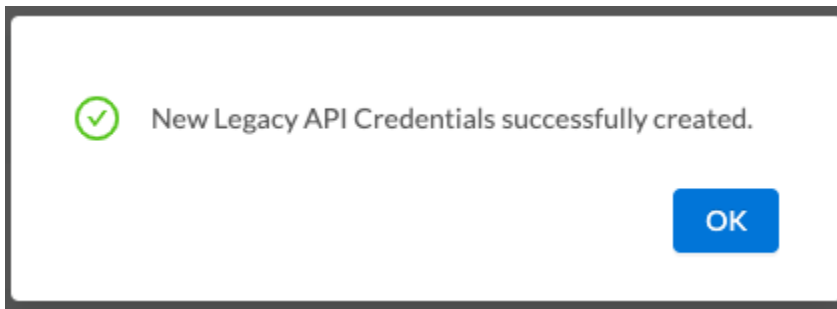
At least 6 to 50 characters

Confirm password

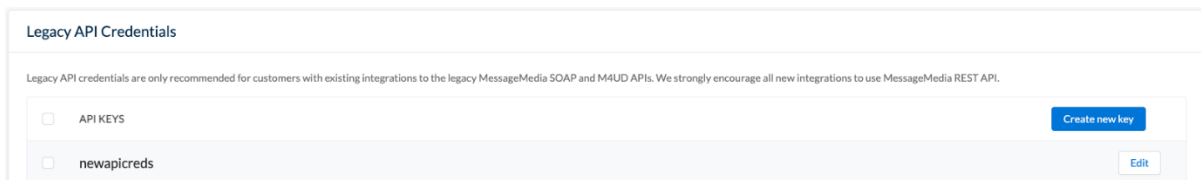
NOTE: We recommend the following format for Legacy API credentials:

- Lower case username (5 - 16 characters in length)
- Do not use special characters
- Password can be alphanumeric and contain capitals

Once your API Credentials have been created, you will see this confirmation:



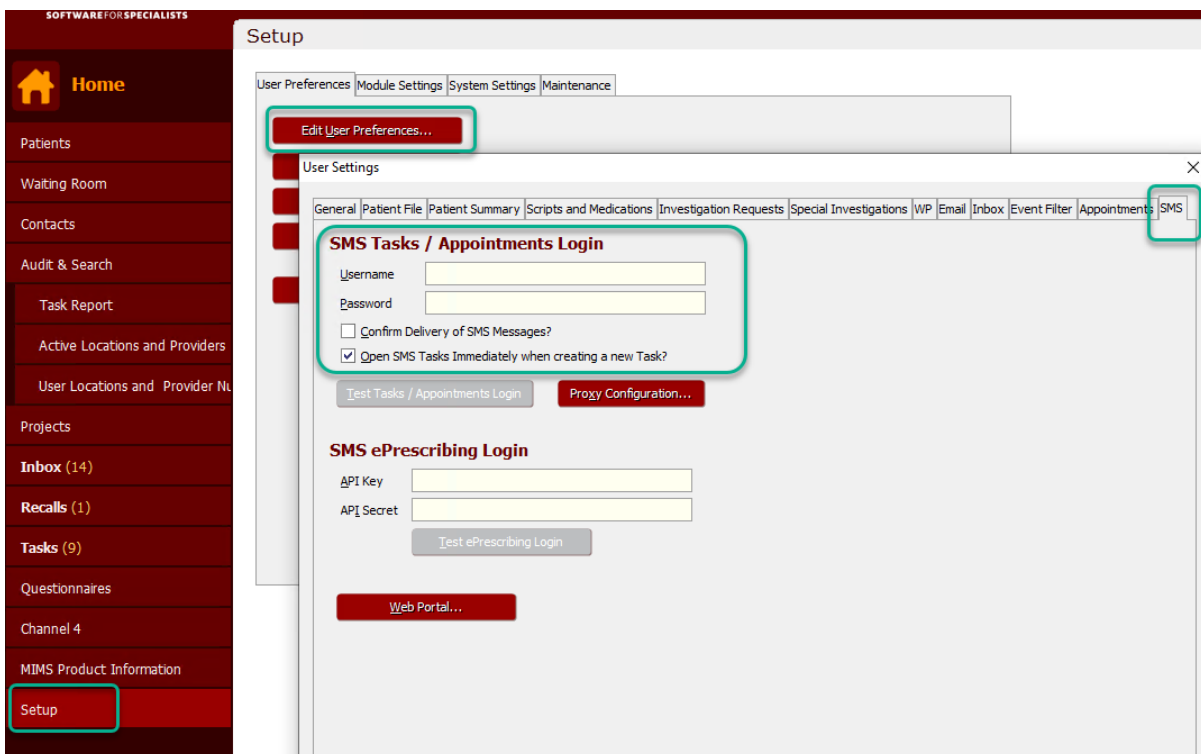
Your API key will then appear in the list:



If ever required, you can change the password for your API key by clicking on the **Edit** button.

Enter the Legacy API Username & Password into Audit4

In Audit4 Home, go to **Setup, Edit User Preferences** and the **SMS** tab and paste in the details. Click **Test Tasks / Appointments Login** which should show a successful message.

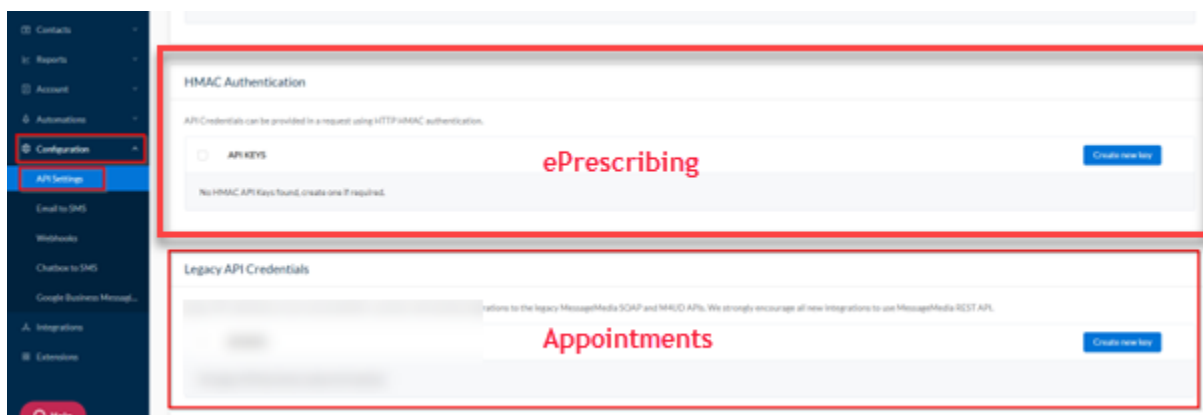


Only the top section needs the Legacy API details and if you are not using, or not intending to use ePrescribing the bottom section can be left blank, and you're done. For ePrescribing, continue to the next section.

5. HMAC Authentication - ePrescribing Tokens

By configuring this into Audit4, you will be then able to send an SMS with an eScript Token **either** using eRx or by using your local MessageMedia account. Having this option is useful if eRx SMS messages are not working or are suffering delivery delays. With this option you can resend the token by Local SMS to ensure the patient has their token before leaving the consultation.

Go to **Configuration**, then **API settings**, and scroll to the section labelled **Basic Authentication** where you should click on **Create New Key**:



When prompted provide a descriptive name and click **Create Key**:

Give the API key a label so you can identify it later.

Audit4 API Keys

Cancel
Create key

Once your API Credentials have been created, you will see this confirmation. **Copy the credentials** to the clipboard (this is the only time we will display the secret) then click **Ok**.

Please record these details in a safe place.
Once this popup is closed you will no longer be able to retrieve your API secret.

```
[Audit4 API Keys]
api_key = bwuwLEQTk2Sqy76eHQLX
api_secret = 7IIFGuA1dnT7GIvhVTFwCeY6xOHIXwr
```

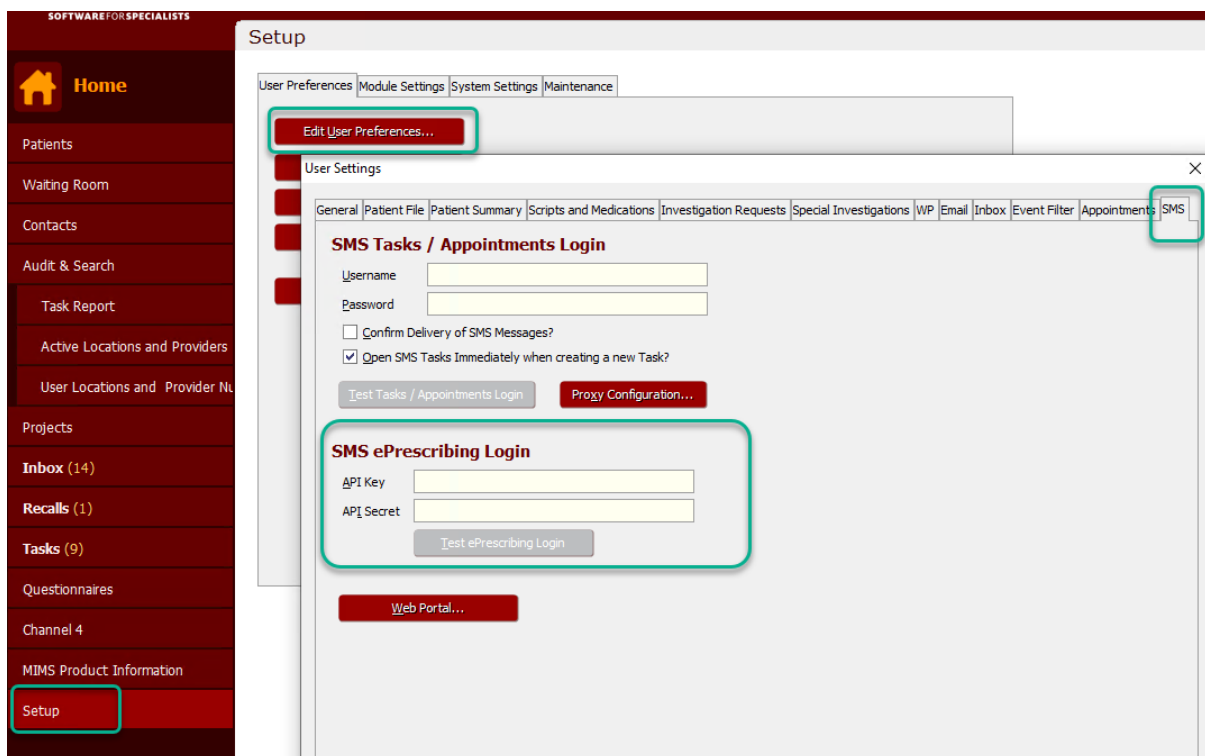
[copy to clipboard](#)

Ok

Configure SMS ePrescribing in Audit4

Click on **Setup**, **Edit User Preferences**, then the **SMS** Tab.

Copy and paste the **api_key** and then the **api_secret** into the **SMS ePrescribing Login** section and click **Test ePrescribing Logon** then **OK** and **OK**.



Further Assistance with Audit4:

S4S Support can be reached via 1300 133 308 or support@s4s.com.au.