

## Viewing a Patient’s Print/Send Script History

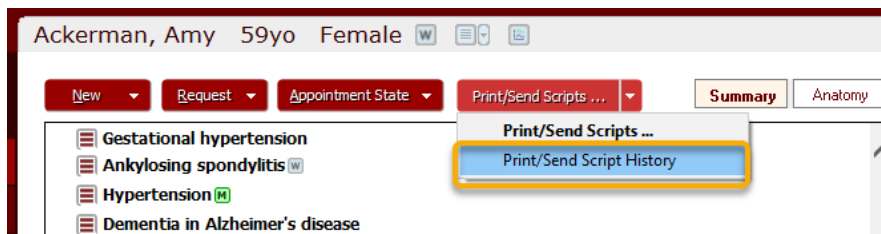
When using ePrescribing, there are a variety of ways to deliver a script to a patient.

- Printing on script paper
- Printing eScript tokens on plain paper
- Emailing eScript tokens
- SMSing eScript tokens

Information on how a script has been sent can be accessed in two different ways depending on the type of Audit4 user account you have.

### Practitioner Users

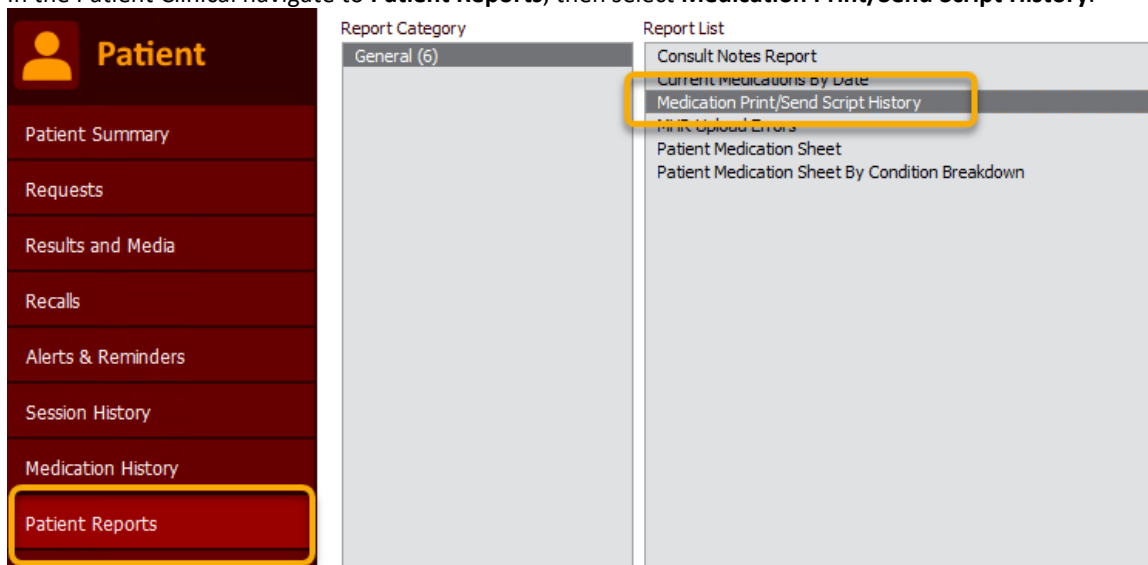
Practitioners can use the drop-down arrow on the **Print/Send Scripts** button to view the Script History. This screen provides prescribers with extra capabilities like resending an eScript in addition to the historical information.



### Staff Users

Staff can access a Patient Report to easily view the script history by following the steps below.

1. In the Patient Clinical navigate to **Patient Reports**, then select **Medication Print/Send Script History**.



2. Click the **Run** button on the far right-hand side.
3. The patient's script details including how and when they were sent will be displayed, as shown below.

Detail		
Script	Print Send Status	Medications
020842A - ePrescribe Fri 01 Jul 2022 4:18 PM Dr [REDACTED]	Print Status: N/A Send Status: Sent Fri 01 Jul 2022 4:20 PM	dulaglutide (TRULICITY) Solution for injection 1.5 mg/0.5 mL (prefilled pen) (1 injection set wky) *** Reissue - Dr [REDACTED], Fri 01 Jul 2022 4:20 PM [SMS (eRx)] 0414 [REDACTED] *** Send - Dr [REDACTED], Fri 01 Jul 2022 4:18 PM [SMS (eRx)] 0414 [REDACTED]
020841A - ePrescribe Fri 01 Jul 2022 4:18 PM Dr [REDACTED]	Print Status: N/A Send Status: Sent Fri 01 Jul 2022 4:20 PM	semaglutide (OZEMPIC 1 MG PER DOSE) Prefilled pen 1.34 mg/mL 3 mL (1 mg wky) *** Reissue - Dr [REDACTED], Fri 01 Jul 2022 4:20 PM [SMS (eRx)] 0414 [REDACTED] *** Send - Dr [REDACTED], Fri 01 Jul 2022 4:18 PM [SMS (eRx)] 0414 [REDACTED]
020840A - ePrescribe Fri 01 Jul 2022 4:18 PM	Print Status: N/A Send Status: Sent	levothyroxine sodium (OROXINE) Tablets 100 mcg (blister) (300 mcg Mon to Sat 200 mcg Sun) *** Reissue - Dr [REDACTED], Fri 01 Jul 2022 4:20 PM [SMS (eRx)] 0414 [REDACTED]

## Re-Issue

If a patient has been sent a script but it has been lost or the QR Code is not working, then any clinician who can prescribe in Audit4 can re-issue the token.