



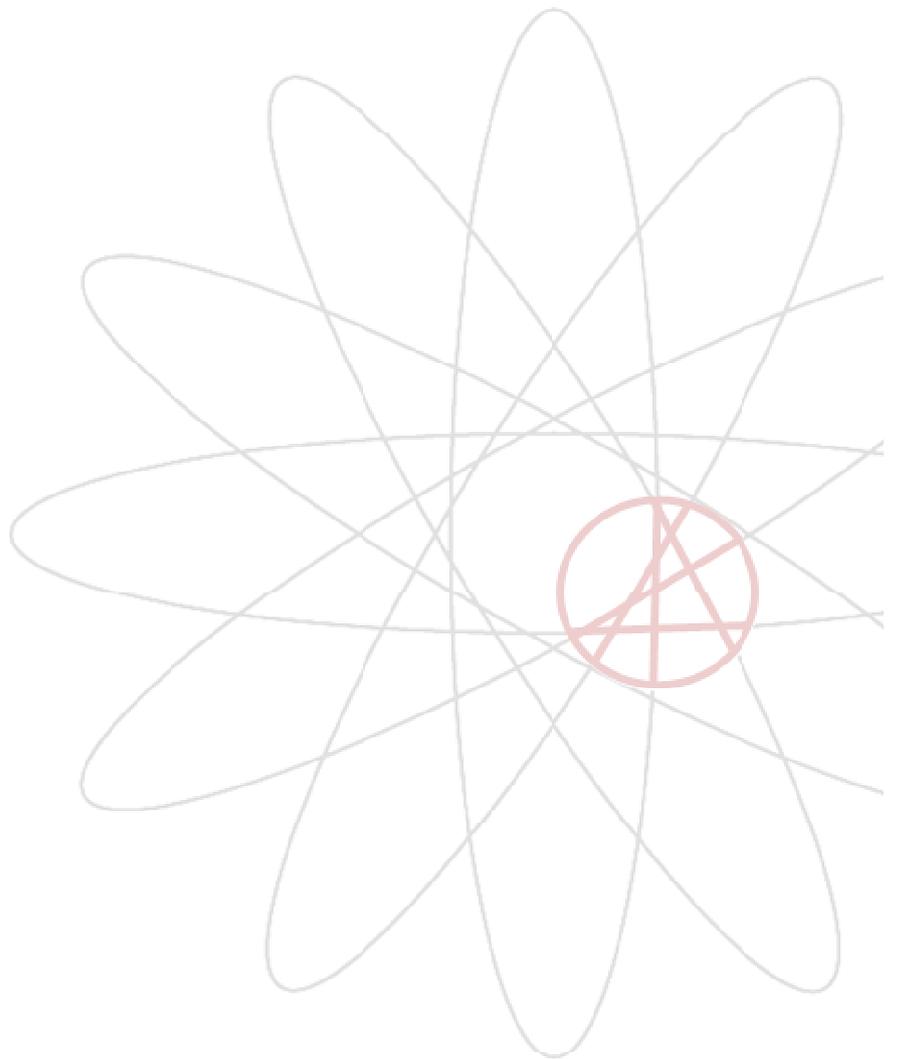
audit4 |  
S4S software for specialists

Software 4 Specialists

## **Audit4 General FAQ**

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### *What is Audit4?*

Audit4 is a clinical management system designed and developed by **Software for Specialists** (S4S) specifically for the needs of Medical Specialists.

### *Can I input my existing data into Audit4?*

Audit4 will integrate with many practice management systems to automatically get patient demographic information (phone address details etc) without the need for double entry. Upon installation, it is generally also possible to load Referring Doctor information into Audit4. Pathology and Radiology results can usually be resent electronically by the company if you wish to have a investigation result history. Paper based records can be scanned in to also provide a complete patient record within Audit4.

### *Where will my data reside?*

Audit4 uses Microsoft SQL Server 2005 (leading database software) to store your patient records. In most cases this will be on a Microsoft Windows Server within the practice or hospital. The Audit4 database can be accessed using the Audit4 client software on any windows based computers on the network in your practice.

It is also possible to have a standalone version of Audit4 where all the data is on a laptop.

### *Where can I access my data from?*

There are a number of methods now available to securely access your Audit4 database remotely over the internet.

### *How do I backup my data?*

Audit4 will be setup to provide files that can be protected by a vast array of backup solutions from simple copy to a DVD through to sophisticated Magnetic Tape backup devices or Internet based on-line backup services.

### *Will I be trained to use the software?*

Immediately after installation you will receive an onsite training session to get you started. More training at a later stage can be done using special on-line remote solutions.

### *What ongoing technical support is provided?*

S4S have a dedicated support team that actively participate in managing your Audit4 Installation as well as providing phone support and other services (requests for templates etc). The team have access to the S4S Practising Specialist that can assist with queries requiring deeper specialist knowledge.

More information on backups, remote access options and installation requirements is available in the following document:

<http://www.s4s.com.au/support/Audit4InstallationRequirements.pdf>

S4S Support Services are detailed in the following document:

<http://www.s4s.com.au/support/S4SSupportServices.pdf>

Or you may call S4S Support on

**1300 133 308**